

# Magnolia Manor of Spartanburg

## WEEKLY UPDATE

11/4/2020

Dear Residents and Families/Representatives,

Please accept this letter as our weekly update regarding the status of COVID-19 in our facility. Since the onset of this virus, we have had 62 residents and 16 staff members test positive for COVID-19. We currently have no active cases of Covid for residents or employees. We are continuing to test our employees weekly per guidelines.

As you know, we have been preparing to safely allow visitors at our facility and we are so excited to for you to see your loved ones. As we previously reported, there are many factors that determine when a facility can open up for visitors, up to and including our county's COVID-19 positivity rate, residents' health status, or if there is a COVID outbreak in the facility.

We are currently offering outdoor visitation Monday through Friday. The hours are 9:30 am to 11am then 1pm to 3pm. The time limit is 15 minutes twice a week for now. Please call Andrea Hines at 864-208-1080. to set up your visitation time. Please give 24 hour notice of requesting a visitation.

As always, we are working hard to keep everyone in our community safe and we will continue to practice the enhanced safety precautions that are known to prevent the spread of COVID-19, such as only essential personnel are allowed inside the facility and we screen them for signs and symptoms of illness prior to entering. Our residents are continually monitored and staff is using PPE as recommended by the CDC. Staff is frequently reminded and encouraged to practice social distancing and to use hand sanitizer and frequently wash their hands when they are in the facility and out in the community. We ask them not to report to work if they have symptoms of illness.

Please continue to check our website for weekly updates as well as notification of new cases. As always, we will notify you if we receive confirmation of a new positive case in our facility and we will reach out to you individually if your loved one is displaying symptoms of COVID-19 or tests positive for COVID-19.

If you have any questions or concerns please contact us directly at 864-585-0218.

Sincerely,

*Angela Sherbert, RN-LNHA*

Angela Sherbert, RN-LNHA  
Administrator

375 Serpentine Drive • Spartanburg, SC 29303  
Direct Line 864-585-0218